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Sent: Wednesday, June 11, 2008 2:23 PM
To: Kane01, Peter (DPH) <Peter.Kane01@MassMail.State.MA.US>; Servizio, Paul (DPH) <Paul.Servizio@MassMail.State.MA.US>; Jenner, Jennifer (DPH) <Jennifer.Jenner@MassMail.State.MA.US>; Clemmer, Jill (DPH) <Jill.Clemmer@MassMail.State.MA.US>; Alfonso, Felipe (DPH) <Felipe.Alfonso@MassMail.State.MA.US>; Jacobsen, Patricia (DPH) <Patricia.Jacobsen@MassMail.State.MA.US>; Khan, Annie (DPH) <Annie.Khan@MassMail.State.MA.US>; Piro, Peter (DPH) <Peter.Piro@MassMail.State.MA.US>
Subject: FW: Using PT to Improve Lab Practices - Teleconference 06/12
Attach: 2008_0612 Using PT CLSI_APHL_internal.pdf

Please attend this teleconference in lieu of our scheduled QI meeting.
Thanks,
Julie

From: Pribeck, Kristen (DPH)
Sent: Wednesday, June 11, 2008 1:43 PM
To: DPH-DL - BLS-All-Staff
Subject: Using PT to Improve Lab Practices - Teleconference 06/12

All are invited to attend **"Using Proficiency Testing to Improve Laboratory Practices."**
This teleconference will be held Thursday, June 12, 2008 from 1:00b2:00 pm in the SLI Auditorium.
For more details, please see the attached flyer.

Description

Proficiency testing (PT) is a valuable tool for quality improvement. Using CLSI GP27- Using Proficiency Testing to Improve the Clinical Laboratory, participants will learn to select a PT program, monitor qualitative and quantitative performance, evaluate method performance, perform root cause investigation, and use proficiency testing as an educational tool.

Objectives

At the conclusion of this program, the participants will be able to:

- Describe the use of PT as a quality improvement tool and identify a systematic approach to monitoring results.
- List benefits and limitations of PT.
- Identify methods for investigating and responding to unacceptable results.

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